

QUALITY POLICY

The Company Management Team recognises that it will not survive without our customers' continued confidence in our ability to provide products and services that fully satisfy their agreed requirements at the optimum cost, thus fuelling the growth and long term prosperity of both ourselves and our customers.

Through openness and trust, we intend to develop our business on the basis of partnership as a long term strategy.

The Company acknowledges that to achieve this aim the key processes which must be controlled are as follows:

- Accurate identification of Customer needs and expectations;
- Ensure that our people, facilities and processes are adequately resourced to fulfil such needs and expectations;
- Ensure that the ultimate procurement, production and delivery of products will result in our customers being completely satisfied;
- Provide data and evidence that will give direction to continually improve the overall effectiveness of the Company and the Quality Management System in meeting these aims.

The Company recognises that customer requirements will not stand still and Top Management will regularly review its performance and set Objectives that will be aimed at continually improving the effectiveness of the Quality Management System and enhancing customer satisfaction.

To support this policy, the Company has established, and maintains, a Quality Manual which describes in detail the necessary systems for the people in the business to produce and provide Quality for their customers.

This Manual defines the policies, systems and procedures that are based on the requirements of the International Standard for Quality Systems ISO 9001 and ISO 13485.

The Quality Management System is the tool by which such Objectives will be achieved and therefore we will ensure that all of its requirements are complied with and satisfied at all times without exception.

The Company will fulfil these objectives by achieving Quality through its people and the ethic to be maintained and enhanced from continuous education and enlightenment at all levels of the business.

Gerard Wallace

Signed: _____

Date: January 2019

Managing Director, Evac+Chair International Limited